

Unified Sales & Marketing Visibility with Microsoft Fabric for a Mid-Size IT Company

Discover how we helped the client fragment sales and marketing data across HubSpot, Excel, and CRM into a unified, real-time analytics platform using Microsoft Fabric.



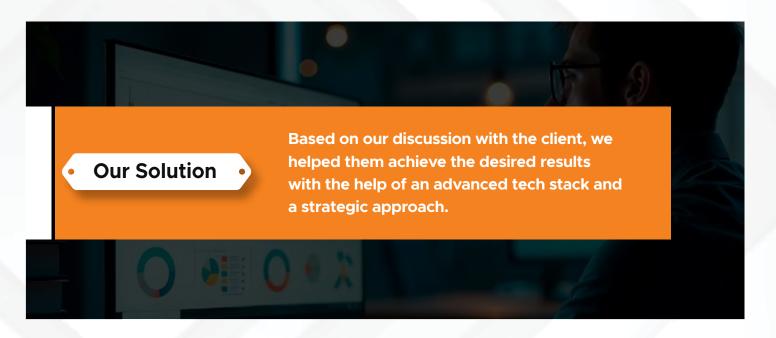
About the Client

The client is a mid-sized IT services company specializing in digital transformation, cloud solutions, and software development. Operating globally, they serve a diverse set of customers across the healthcare, finance, retail, and manufacturing industries.

• The Need •

Our client faced a fragmented view of their sales and marketing performance data, scattered across multiple tools including HubSpot, Excel spreadsheets, and a CRM system. This led to major challenges in tracking leads, campaign effectiveness, and overall ROI, which is why they needed a centralized, real-time dashboard to unify data, improve visibility, and drive better performance across sales and marketing.







Centralized Data Lakehouse Architecture

We implemented Microsoft Fabric Lakehouse to unify data storage and processing and further structure raw, curated, and gold data zones for scalable, business-ready datasets.

Real-Time Insights & Alerts

Lastly, we connected Power BI dashboards to the Lakehouse via DirectLake for real-time analytics. This helped us enable automated alerts and anomaly detection using Data Activator for proactive decision-making.

Seamless Data Ingestion & Transformation

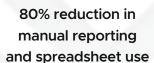
Further, our experts built low-code pipelines using Fabric Data Factory to ingest and transform data from HubSpot, Excel, and Dynamics 365 CRM. We used PySpark notebooks and Dataflows Gen2 for efficient transformation.



Results Achieved

Improved sales funnel vistibility and forecasting Real-time alerts for performance anomalies







Identified underperforming campaigns via real-time ROI dashboards





Enhanced data governance and role-based security

Why DataSmartz



Data-first organization focused on actionable intelligence



Expertise across Azure, Snowflake, Power Bl, Databricks and many more



Al-powered analytics and intelligent automation



100+ data engineers, architects & analysts



Specialized in building scalable data platforms & BI solutions



About DataSmartz

DataSmartz, our DNA, Turning Data into Intelligence, Period. We believe data is more than just numbers—it's the foundation of smarter business decisions. Our mission is to help businesses across North America unlock the full potential & power of their data using cutting-edge Al-powered data intelligence solutions. We deliver end-to-end solutions for data modernization, Bl & analytics, data engineering, and cloud data platforms. As a Netsmartz group company, we bring over 25 years of global delivery experience, certified talent, and deep cloud partnerships to help enterprises drive better decisions with data.

50+
Happy Clients

Certified Expert

Al & Bl Solutions
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Global Locations



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